

A Registered Investment Advisor

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Raymond Jackson First Image, Inc. 1025 Rose Creek Drive Suite 620-323 Woodstock, GA 30189

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Dear Raymond,

I wanted to give a sincere thank you for your taking on the cleaning of my office space in Marietta. Having listened to your Info Minutes and 7-Minute presentations, I had no question about how effective your green cleaning solutions would be. Nor did I have any doubt as to how thorough your folks would be and I have not been let down. Your services are outstanding.

However, what truly impressed me was when you called me the day after a cleaning to say that something had been accidently broken on a small fan I had near my desk. You were contacting me to let me know about it right away and were even offering to fix or replace it. The broken piece was small, cosmetic, and not something I ever would have noticed and certainly not something to replace. But you are a professional and brought it to my attention and that speaks volumes about you and your business.

Sincerely,

Erik Thompson

Certified Financial Planner®